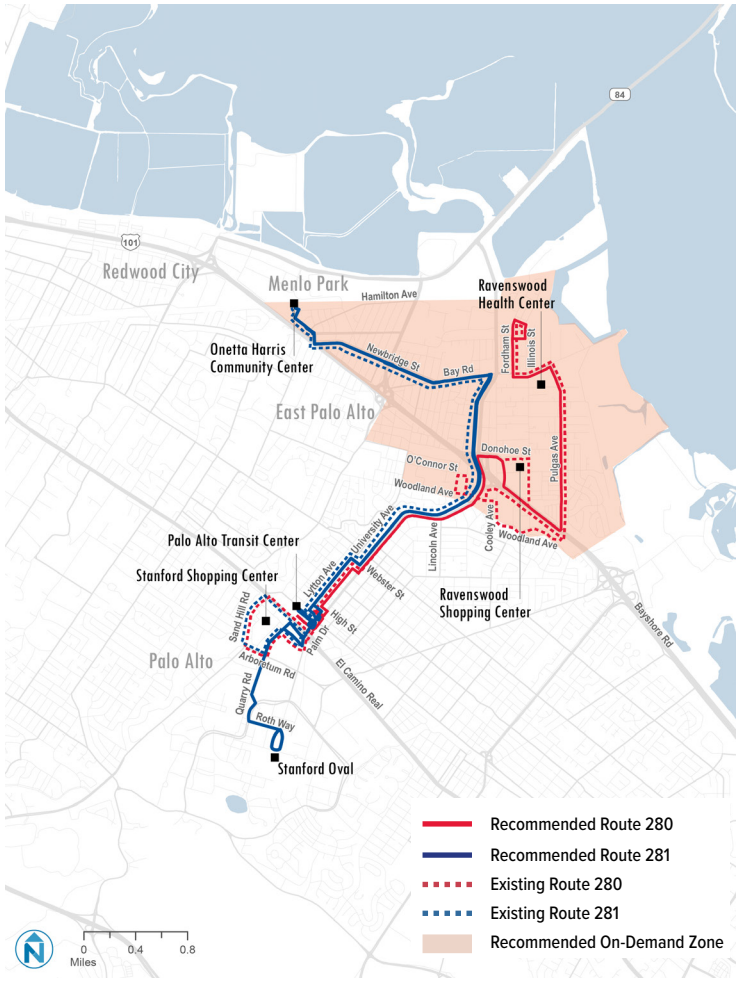


Route 280 & 281

Service Change Description

Purdue / Fordham — Stanford Mall // Onetta Harris Center — Stanford Mall



Existing Service

Route 280 serves Palo Alto and East Palo Alto. Route 281 serves Palo Alto, East Palo Alto, and Menlo Park (Belle Haven). Routes 280 and 281 overlap in Palo Alto between the Stanford Shopping Center and Donohoe Street along University Avenue. Both Routes 280 and 281 connect to Route 296 offering transfers to Redwood City and Menlo Park. Route 280 serves hard-to-reach areas but this creates long travel times.

During public outreach, people indicated the routes are unreliable or do not come often enough, especially on weekends. Routes 280 and 281 often get stuck in traffic on University Avenue, making it hard to keep the bus on schedule.

Recommended Changes

Coverage (Where it goes)

In the new network, Route 281 is extended to the Stanford University campus to connect riders with jobs and services near Stanford.

A streamlined version of Route 280 is reintroduced in the final network. This new Route 280 would no longer serve Woodland Avenue, Cooley Avenue, and Clarke Avenue. Portions of the route on E Bayshore Blvd, Pulgas Avenue, Bay Road and Fordham Street would still have limited service. Areas losing service would still have coverage through a new on-demand service.

A new service called “on-demand” would be provided in East Palo Alto. This service allows people to call or use a mobile app to schedule a ride from where they are to where they want to go within a certain zone. This service would connect riders directly to places in East Palo Alto and to bus Routes 280, 281, 296, and EPX to reach more destinations.

Frequency (How often it runs)

The new Route 281 would run more often. It would operate every 20 minutes during the peak and midday weekday periods. On evenings and weekends, the route would operate every 30 minutes.

The new Route 280 would operate every 60-75 minutes.

Hours of Service (When it runs)

Route 280 would continue to operate with the same hours as it does today.

Route 281 would receive later service on weekends and slightly earlier service on weekdays. The route would run two hours later on Saturdays, until 10 p.m., and one hour later on Sundays, until 8 p.m.

Route 280 & 281

Route 280 Hours of Service

	Weekday	Saturday	Sunday
Existing	6:00 AM-8:30 PM	8:00 AM-8:00 PM	8:00 AM-8:00 PM
Recommended	6:00 AM-8:30 PM	8:00 AM-8:00 PM	8:00 AM-8:00 PM

Route 280 Frequency

	Day	Peak (minutes) (6-9am, 3-7pm)	Midday (minutes) (9am-3pm)	Evening (minutes) (7pm-12am)
Existing	Weekday	60	60	60
	Saturday	60	60	60
	Sunday	60	60	60
Recommended	Weekday	60-75	60-75	60-75
	Saturday	60-75	60-75	60-75
	Sunday	60-75	60-75	60-75

Route 281 Hours of Service

	Weekday	Saturday	Sunday
Existing	6:00 AM-10:30 PM	8:00 AM-8:15 PM	8:00 AM-7:15 PM
Recommended	5:45 AM-10:30 PM	7:45 AM-10:00 PM	7:45 AM-8:00 PM

Route 281 Frequency

	Day	Peak (minutes) (6-9am, 3-7pm)	Midday (minutes) (9am-3pm)	Evening (minutes) (7pm-12am)
Existing	Weekday	30	30	30
	Saturday	30	30	30
	Sunday	40	40	40
Recommended	Weekday	20	20	30
	Saturday	30	30	30
	Sunday	30	30	30